

REGIONALISATION DRIVE

Understanding Regionalisation

Additional service offerings as part of ongoing decentralised regionalisation approach at category A (main) Customer Service Centres:

Meter reading input by customers (water & electricity); Change of ownership; Statement repository; Due date updates; Special meter reading requests; Acknowledgement of Debt; Logging of queries & general account enquiries.

For improved customer experience, get in touch with your region.

| No | Region | Centre Name | Physical Address | Email address |
|----|--------|--|---|------------------------------|
| 1 | A | Waterfall Customer Service Centre, Midrand | Cnr Woodmead and Waterfall Drives, Midrand | regionArevenue@Joburg.org.za |
| 2 | B | Randburg Customer Service Centre | Cnr Bram Fischer Drive and Jan Smuts Avenue, Randburg | regionBrevenue@Joburg.org.za |
| 3 | C | Roodepoort Civic Centre | 100 Christiaan de Wet Road Florida Park | regionCrevenue@Joburg.org.za |
| 4 | C | Roodepoort City Hall | 62 Berlandina Street, Roodepoort | regionCrevenue@Joburg.org.za |
| 5 | D | Jabulani Civic Centre | 1 Koma Road, Jabulani | regionDrevenue@Joburg.org.za |
| 6 | E | Sandton Customer Service Centre | 137 Daisy Street, Sandown, Sandton | regionErevenue@Joburg.org.za |
| 7 | F | Thuso House Customer Service Centre | 61 Jorissen Street, Braamfontein | regionFrevenue@Joburg.org.za |
| 8 | G | Lenasia Customer Service Centre | Cnr Rose Avenue and Eland Street, Lenasia Ext.1 | regionGrevenue@Joburg.org.za |

For more information on all customer service offerings, visit www.joburg.org.za or call 0860 562 874. You can also send an email for payment arrangement to creditcontrol@joburg.org.za.

#Icarelpay #WeServeJoburg #Regionalisation



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